



# CAREER OPPORTUNITY

**ProKontrol** is the largest distributor of heating, ventilation, air conditioning and refrigeration controls (HVACR) for commercial buildings in Canada. We distribute all major brands of **HVAC controls** under one roof.

**More than a Supplier...A Solution!** In addition to products and parts support, we also offer retrofit services, start-up services, telephone and on-site technical support, engineering design, panel assembly, technical drawings/wiring diagram and software programming. For 40 years, **ProKontrol** has been showing consistent growth with locations in Laval, Longueuil, Quebec, Toronto, Ottawa and Halifax in addition to our location for combustion. We are looking to fill the following position:

## Programming & Technical Support Technician

Interested in a career with the **ProKontrol** team? Please send your resume to: [cv@Prokontrol.com](mailto:cv@Prokontrol.com)

### Main Responsibilities

- Revise control diagrams and prepare technical plans
- Program DDC controllers in accordance with the requirements of the building automation system used in the integration project
- Provide technical support to clients (troubleshooting, remote connection and service calls)
- Perform site visits for start-ups and maintenance activities, as required
- Provide a report of services rendered during maintenance visits
- Resolve customer issues related to programming, start-up, etc.
- Support start-up activities with the client
- Carry out maintenance and inspections of installed systems in accordance with established contracts
- Prepare the technical documentation for customers (plans, drawings, technical grids, etc.)
- Stay up to date with knowledge pertaining to new products and technologies
- Attend training sessions given by suppliers and participate in industry meetings, seminars and trade shows

### Requirements

- College Diploma in Building Engineering Technology, Automation, or a related field
- 7-10 years of experience in HVAC\Controls or a similar position
- Knowledge of Johnson Controls, Honeywell, Niagara, Strato, Delta, Distech, KMC or other platforms an asset
- Experience in troubleshooting Building Automation Systems
- Good knowledge of the current office software (Word, Excel, Sales Force, Teams, etc.)
- Bilingual

### Competencies

- Analytical Ability
- Initiative
- Customer Service
- Interpersonal Communication
- Strong Team Player
- Leadership

### We Offer

- Competitive Salary
- Full Benefits Plan including Teledoctors
- Paid Vacation during Holiday Season
- Opportunity to Grow within the Company
- Personalized Training for All
- Flexible Schedule
- Technical Challenges and Numerous Products to Explore!

**Permanent • Full Time • Based in Laval or Longueuil**

*You're part of the solution!* Please send your resume to: [cv@Prokontrol.com](mailto:cv@Prokontrol.com)